

Crest Hill Branch 20670 City Center Blvd, Crest Hill, IL 60403 815.725.0234 Lockport Branch 121 East 8th Street, Lockport, IL 60441 815.838.0755 Romeoville Branch 201 W. Normantown Road, Romeoville, IL 60446 815.886.2030

www.whiteoaklibrary.org

Library HDS: Home Delivery Services

Contact Outreach Services Department, located in the Romeoville Branch, at #815-552-4247.

What is Library HDS?

Unable to use the Library in the traditional way? Are you unable to make it to the Library? This free Library Home Delivery Library Service is for you! Library materials are delivered right to your front door! We have thousands of materials to choose from: fiction, audiobooks, cookbooks, biographies, etc.

Am I Eligible?

Those eligible include *White Oak Library District residents* who are temporarily or permanently confined to their homes because of illness, disability, or other extenuating circumstance. *This service is open to all ages*.

How Do I Sign Up?

It's easy! Call the Outreach Services Department of the *White Oak Library District* or fill in the simple application. We'll find out if you're eligible, what you'd like to receive, and sign you up. If you do not have a Library card, we'll help you fill in an application and have you register on the day of the first delivery.

How Does the Service Work?

Materials are delivered to your front door with a "bag system" by Library staff on a regular monthly schedule. No fines are charged for overdue items; but, patrons are responsible for lost items. This is a one-on-one assistance program so that each patron receives just what they need. We could help you keep up with favorite authors by placing holds for new book releases. We can provide you with a preference for large print books or books on CD, when available. We can also provide you with nonfiction materials. Everyone is different in their needs and we try to accommodate everyone on a personal level.

How Do I Refer Someone I Know?

Do you know someone who could potentially benefit from our Library HDS? Refer them to our Outreach Services Department today! Physician and nursing home referrals are welcome as well.

Where else can I receive services from the Library?

Besides the Library's three branches, the Outreach Services Department also makes lobby stops to different older adult communities throughout the communities of Crest Hill, Lockport, and Romeoville. The Library typically provides one lobby stop per month, per facility. Our current lobby stop system brings the Library to our patrons by providing opportunities to register or renew Library cards, place holds on materials, pick up materials placed on hold, check out from a small selection of popular materials, return materials, and find out information about the Library, Library programs, and its services.

Fill in the Library HDS (Library Home Delivery Services) applicant information: Name: ______ Home Address & City: ______ Best Contact Phone #: Library Barcode: _____ Date of Birth: _____ Reason for requesting service: Start Date: _____ **Emergency or Another Point of Contact:** Name ______ Phone #: _____ I am interested in the following (check all that apply): Type of Materials More Information: Regular print materials o Too Good To Miss Club Large print materials Illinois Talking Books mail program Audio materials o E-Books Movies (DVD) Music Magazines **Fiction** Nonfiction Classics o Arts & Crafts o Crime Biography Fantasy Cooking o Historical Fiction (era: _____) Gardening Mystery Health o Romance Hobby Short Story o Humor Suspense Poetry Western o Religious o Other o Sports Best Sellers Other: